

WARRANTY TERMS

- 30 YEARS ON THE HEATING ELEMENT
- 5 YEARS ON THE FRAMEWORK
- 2 YEARS ON THE PRESS EXCEPT WEAR PARTS*

The warranty begins on the date on which the transfer press is delivered to the end user. The serial number of the press must be recorded on the invoice from authorised STAHL'S Europe GmbH dealer to the user and used in all warranty correspondence.

The warranty covers faulty materials and workmanship. Visual proof of a suspected fault must be supplied to support a claim. The liability of STAHL'S Europe GmbH is limited to repair or replacement of spare parts, if proven to be faulty this will be free of charge.

All repairs and/or replacements are carried out at discretion of STAHL'S Europe GmbH. No claims for damages can be made against STAHL'S Europe GmbH. The spare parts will be shipped and invoiced, a credit note will be issued once the defective part is returned to STAHL'S Europe GmbH and evaluated.

STAHL'S Europe GmbH must receive the defective part/s within 5 weeks of the new spare part being shipped, otherwise no credit note can be issued.

If a back to base repair is required, then the following possibilities regarding transport apply:

1. STAHL'S Europe GmbH will only organise collection if the press is securely shipped in its original box and packaging.

The costs for this are the responsibility of the authorised dealer/user.

Collection is only possible in the country in which the authorised STAHL'S Europe GmbH dealer is located.

2. If the press is packed without the original box and packaging, the collection and return transport must be arranged by the authorised STAHL'S Europe GmbH dealer/user.

The safe return of the goods is the full responsibility of the authorised dealer/user.

All costs are the responsibility of the authorised dealer/user.

Warranty exclusions:

- Wear and tear of parts
- Damages due to improper use
- Negligence, gross negligence and intent on the part of the user
- Lack of maintenance by the user
- Improper use
- Unauthorised modifications to the transfer press
- Damage in transit
- Use of incorrect air pressure systems on pneumatic transfer presses
- Oil and water in the air system in our pneumatic transfer presses voids the warranty
- Actions contrary to the instructions or other instructions given by STAHL'S Europe GmbH

*Please find wear parts on the heat press manuals.