

2 YEARS ON THE HEAT PRESS

The warranty begins on the date on which the heat press is delivered to the end user.

The serial number of the heat press must be recorded on the invoice from authorised STAHL'S' Europe GmbH dealer to the user and used in all warranty correspondence. The warranty covers faulty materials and workmanship.

Visual proof of a suspected fault must be supplied to support a claim. The liability of STAHL'S' Europe GmbH is limited to repair or replacement of spare parts, if proven to be faulty this will be free of charge, excluding shipping costs.

All repairs and/or replacements are carried out at discretion of STAHL'S' Europe GmbH. No claims for damages can be made against STAHL'S' Europe GmbH. The spare parts will be shipped and invoiced, a credit note will be issued once the defective part is returned to STAHL'S' Europe GmbH and evaluated.

STAHL'S' Europe GmbH must receive the defective part/s within 5 weeks of the new spare part being shipped, otherwise no credit note can be issued.

If a back to base repair is required, then the following possibilities regarding transport apply:

1. STAHL'S' Europe GmbH will only organise collection if the heat press is securely shipped in its original box and packaging. The costs for this are the responsibility of the authorised dealer/user.

Collection is only possible in the country in which the authorised STAHL'S' Europe GmbH dealer is located.

2. If the heat press is packed without the original box and packaging, the collection and return transport must be arranged by the authorised STAHL'S' Europe GmbH dealer/user.

The safe return of the goods is the full responsibility of the authorised dealer/user.

All costs are the responsibility of the authorised dealer/user.

Wear parts and damage caused by improper use are not covered by the guarantee.

This includes:

- Damages due to improper use
- Lack of maintenance by the user
- Improper use
- Unauthorised modifications to the heat press
- Damage in transit

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